

3.15 Sexual Health and Family Planning ACT

Your Rights Policy



Your Rights Policy



Policy

This book is a policy book. This is a type of information document. Policy documents tell you the rules we follow to keep you safe. You can ask for help if you do not understand this information.

Hard words

This policy has some hard words. The first time we write a hard word

- the word is in **blue**
- we will write what the hard word means.

About this policy

This policy is written by Sexual Health and Family Planning ACT. We say SHFPACT for short

If words are **written in green**, it will link you to the document mentioned when you click it.

This policy helps you know about **your rights**.

- Rights are things that you are allowed to be, have, or do. In this policy, when we says 'your rights' it means things SHFPACT has to do for you.



When you use our services you have **rights**.

Rights are things that you are allowed to be, do, or have.

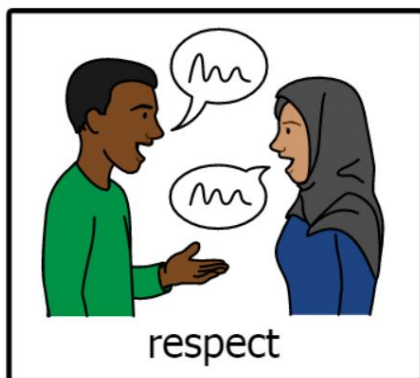
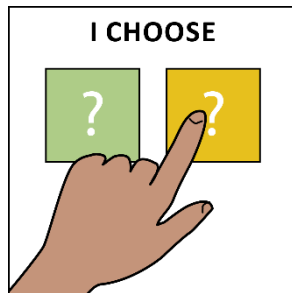
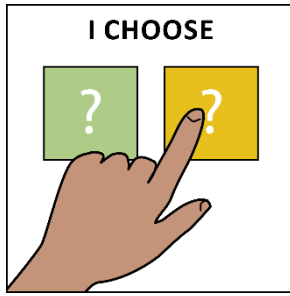
We must give you the rights we talk about in this book.

Right to safety

You should be safe.



- We must make sure that you are safe from being hurt.
- We must make sure that our building is safe for you and others.



- We can not make you do any activities or have any health care you do not want.

It is your **choice**.

Choice is personal.

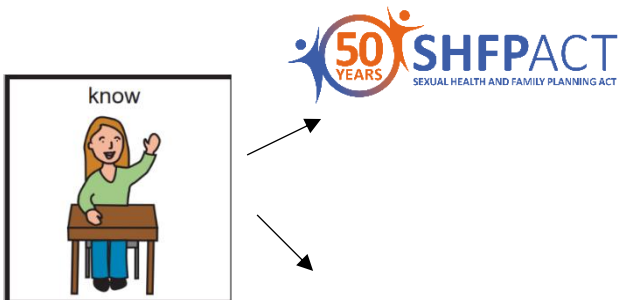
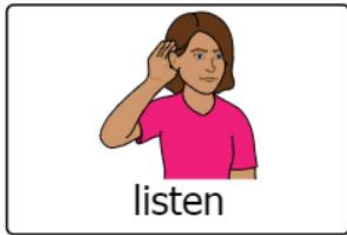
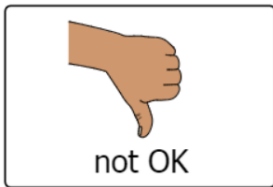
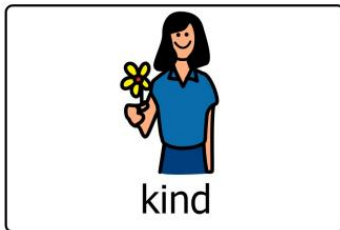
It is when you get to decide what you want.

It is about yourself or your body. Only you need to decide if you want to do something.

The only time we can make you do something is if it is to keep you or someone else safe.

Right to respect

You also must be **respected** when you are with us.



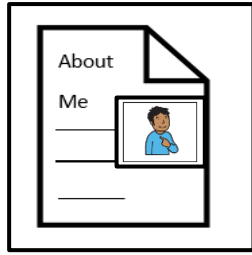
Respect means treating others well and that you are treated well.

It means you know that

- everyone is important
- everyone should care about each other
- everyone should be kind to each other
- no one should be hurt
- everyone should have their choices listened to.

Right to know

You can know about services and information at SHFPACT.



You can use our services if you want to and are able to.

You can know about the information we have about you.

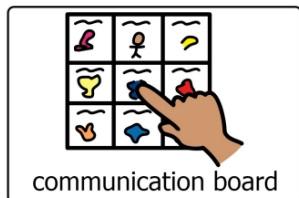
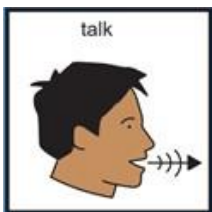
When you know about our services it also means that

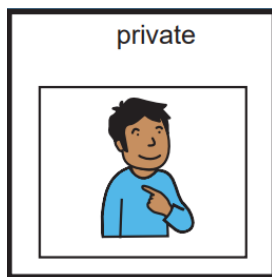
- your goals and interests are important.

We will help you meet your goals.

- You will be given enough time and help to tell us your thoughts.

You can tell us in a way that is easy for you.





- You can have an interpreter to help you if you want one.

Right to privacy

We must keep your **privacy**.

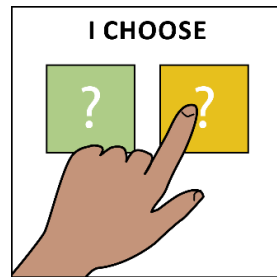
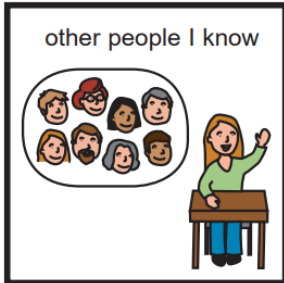
This means that we will not tell other people.

We will only tell other people if it is for your safety or to keep someone else safe.

You do not have to have anyone in your meeting with us that you do not want.

This means you can say no to

- students



- family members
- carers
- other people.

Right to feedback

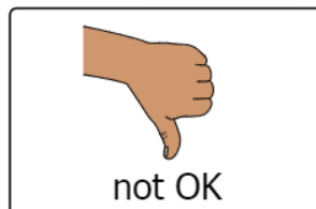
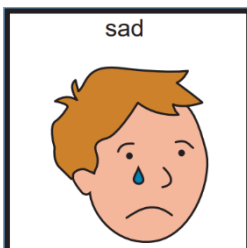
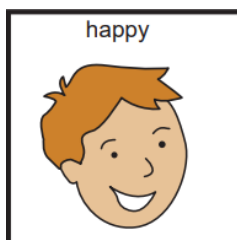
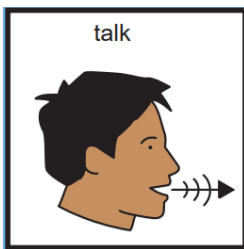
You can give us **feedback**.

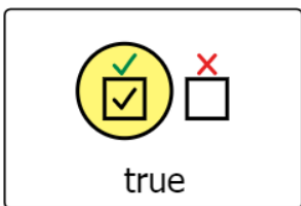
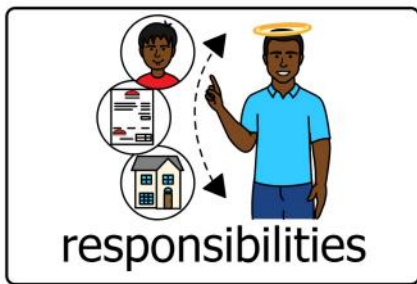
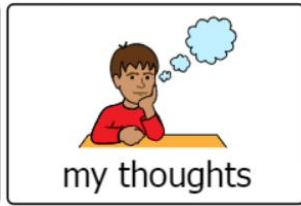
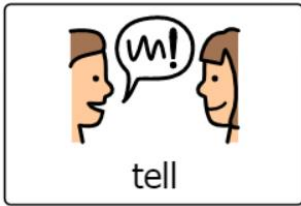
Feedback means telling us if you are happy or sad about our service.

You can also tell us if something OK or Not OK happens.

You can say what you think about

- SHFPACT
- our services





- the support you got
- our staff

You do not have to give feedback.

Your responsibilities

You also have to do some things when you are with us.

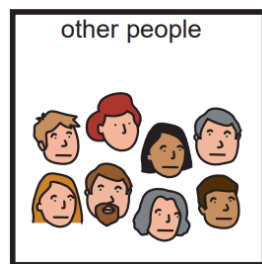
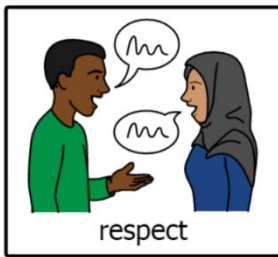
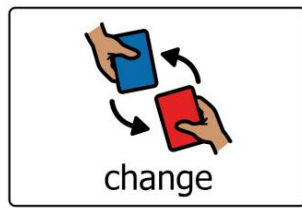
We call these things your **responsibilities**.

Responsibilities are things you have to do.

It is about making good choices.

At SHFPACT you have to:

- give true information to us



- tell us if your information changes.
- Like if you move house
- show respect to all SHFPACT staff and other people.

Other helpful books

Some other helpful books to read about SHFPACT are:

- Feedback Policy
- Privacy Policy
- Incident Policy
- Key Terms for SHFPACT Policies.

Version Control

Policy name	Your Rights Policy		
Policy location	SHFPACT SharePoint		
Policy version	v1.0 2024		
Policy application	All staff, All Council		
Policy approval date	November 21, 2024		
Policy review date	November 2027		
Policy and resource links	SHFPACT Feedback Policy SHFPACT Privacy Policy SHFPACT Incident policy Key Terms for SHFPACT policies		
Version	Date	Author	Description
0.1	v2022-1	SHFPACT	
1.0	21/11/24	SHFPACT	ED Approved

